"The website must support multi-factor authentication, such as Google Authenticator, for administrators." (2.1.9)
We would like a process of signing in that requires more than just a password - either by a code sent to email or text, answering a question, or some other method. It is not required.

"The purpose of a template is to have an experienced designer/developer code the template so that it can be reused as many times as needed by the staff/users. Most users do not have the technical expertise required to modify a template. Is this a requirement? Will the users be trained in how to edit code? Will they require training on how to edit code?" (2.2.1)
It is preferred that at least the administrator of the website, and not all staff, be granted access to templates. It is not required that the vendor provide coding or training on templates.

"Is the library open to accessing traffic analytics/statistics on an external platform such as Google Analytics to reduce site bloating and additional plugins/components that need to be maintained? (2.2.2)
Google Analytics for analytics and statistics is acceptable.

"What are you hoping will happen once the content expires? It will be deleted? What kind of content are you hoping to make expirable?"
Having a trash can option to go back in and retrieve items is sufficient. For expiring content, we are looking for items to "fall off" the home page, such as events that have passed.

"Is the library expecting these management options to be within the site? This is not best practice and can add additional bloat/unnecessary load to the site. We also do not recommend the site being responsible for sending emails, this should be managed via a third party email newsletter system." (2.5.2)
No specific e-newsletter function is needed for this library website.

"What is the library hoping will happen after content is archived? Does it disappear from the site/deleted?" (2.5.6)
Archived content should be "tucked away" and moved to a different page rather than displayed on the home page or other main content pages.

"This is usually needed when something is being sold on the site. Can you provide us more information on what the users would need to pay for? Are we setting up some type of ecommerce store? What is being offered in exchange for payment?" (2.5.7)
This is not needed within the library's website.

"Can you please share the allocated budget for the 5 years of this project?"
We would consider project proposals of around $50,000 over the next 5 years.

"There's mention of 2 factor authentication. Logins for the website would be the same as the calendar for your staff. We do offer a 2 factor method where users enter their username on the login screen of the website and are then sent a one-time-use link via email to their associated email account that enables them to log in, thus facilitating two factors through email access. Other forms of 2 factor authentication for Drupal (the CMS our platform is built on) are all 3rd-party and alter an internal API in the CMS (bad). Drupal does have it on their list of updates to facilitate 2 factor authentication as a core component of the CMS, but there's no timeline on it. That's a lot of words to say we don't

facilitate 2 factor authentication with tools like Google's, and ask if that's a deal breaker."
Two-factor authentication is not required.

"The other issue is the list of required insurances. We have workers comp, general liability, and professional/cyber liability, but don't carry automobile insurance since there's no travel involved in what we do that requires it. The others are outside the scope of what's been requested in the past."
Automobile insurance is only necessary if you use a company vehicle to visit on-site.